

Highlights

This quarter the NN/LM SE/A worked on recruiting health professionals and public/state librarians for the Regional Advisory Council. An inordinate amount of time was spent on collecting, reviewing and following up on last quarter and final reports for all outreach, public health, library improvement and consumer health projects. We made several site visits to project sites hearing first hand the experiences of those involved in managing and participating in the projects. It was a busy quarter for exhibits - we exhibited at seven meetings, funded two additional ones, and helped staff another. The chapter meetings we attended point to a need to find ways to support and promote PDA use by librarians and health professionals. Mr. Vogh is developing a class on PDAs to be presented at several spring meetings. We hired a new outreach coordinator who will begin on January 1 and upgraded our Administrative Aide to an Information Technology Support Assistant position.

There were no major impediments except we have been unable to start our electronic document delivery project due to the bugs reported in the latest version of the Ariel software. We are waiting for a newer version with fewer bugs before moving ahead.

**National Network of Libraries of Medicine
Southeastern/Atlantic Region
Quarterly Report
August 1, 2001–October 31, 2001**

I. Network Programs

A. Resource Sharing: ILL and DOCLINE/SERHOLD/DOCUSER

Ms. Wescott participated in the DOCLINE coordinators' conference calls on August 20th, discussing the DOCUSER interface redesign; on September 18th, discussing release 1.3 of DOCLINE; and on October 16, discussing release 1.3 and its usefulness once the printing problems were solved.

Routing tables reviewed and approved for – 168 libraries
Of these tables approved – 11 were of the MACLend Group

Training:

August 22 - *Using DOCLINE 1.2* - Southwestern West Virginia for 6 librarians

We completed ## Loansome Doc referrals.

B. Membership

We continue to recruit new members and also lose libraries to mergers and staff cuts. We added three new affiliate members and sent 6 Network Membership packets.

Ms. Kelly made a site visit to the Mountain AHEC in Asheville NC in support of their consumer health outreach project. The project, which concludes August 31, provided training to area community health educators and public librarians. As part of the site visit, she met with several project participants of the Buncombe County Health Department.

On September 18, Ms. Allcock and Ms. Kelly visited the Johns Hopkins Bayview Hospital Harrison Medical Library and met the staff while on a site visit for the consumer health library improvement project.

On September 20, Ms. Kelly made a site visit to the University of North Carolina Health Sciences Library in support of their North Carolina Health Information Online project. While there she received an indepth overview of the AHEC Digital Library and visited with Joanne Marshall, Dean of the Library School.

Ms. Allcock attended the DOCHSIN (District of Columbia Health Sciences Information Network) meeting on September 21.

Mr. Vogh refined the queries that were used to generate reports from the individual data that was moved from the old NMD database. A project is underway to update the data in this table to increase the email circulation of *SEA Currents*.

Impediments:

Callers who have been accessing NLM through paper ALA forms are unsure and unready to jump into DOCLINE. Some really just need a LOANSOME Doc provider, though they do not care to pay for materials.

C. Regional Advisory Council

Work continues are seating a new RAC.

D. Communications

a. Newsletter

The July-August *SEA Currents*, volume 19, issue 4 highlights include:

Outreach Continues to Flourish in Region 2; From the Users' Viewpoint: Freeshare; WebWatch: Computing in the Palm of Your Hand; SEA Presenters Rule at MLA, 2001; Library Partnerships: Powerful Connections; Tech Tips: Reading and Searching NNLM-SEA Archives; NLM Email Lists; How Do E-Journals in SERHOLD differ from E-Journals in LinkOut?; PubMed: Subset Strategies AND Tutorial Questions; New from the National Academy of Science ; NLM Technical Bulletin Table of Contents, July-August, 2001; Preserving Public Trust: Accreditation and Human Research Participant Protection Programs; Kaiser Family Foundation Launches Free Online Resource For Health Data In All 50 States ; Audiocassettes of MLA 2001 Annual Meeting Available for Loan from SEA HIV/AIDS Surveillance Slide Set; Upcoming Events September-November, 2001

Ms. Wescott also wrote an invited synopsis of the MLA symposium Library Partnerships: Powerful Connections for the July-September, 2001 issue of the CAPHIS newsletter.

The *SEA Currents* Volume 19, Number 5 -- September/October 2001 highlights include:

Membership Matters!!; SE/A Member Poster Sessions, MLA 2001; WebWatch: Open Source Software Primer; Internet Grateful Med (IGM) Retires; DOCLINE Statistics, aka "Ranked List of Serial titles"; SIS Special Resource Web Page on "Lingering Airbourne Hazards"; MLA's Consumer Health Credential; Consumer Health Booklist; Upcoming Events October-December, 2001; Encourage Your Colleagues to Sign Up for This Electronic Newsletter; CYBERSPACE: URLs Useful Resources for Libraries; and NLM Technical Bulletin Table of Contents.

b. Electronic Discussion Lists

Miss Yancey continued the maintenance of the NNLM outreach electronic list discussion.

NNLM-SEA list average number of subscribers is 352.

c. Teleconferences

Staff attended the NLM teleconference on September 4. Ms. Kelly provided an overview of what is planned in the new contract.

E. Grants

Miss Yancey attended the *Writing a Successful Grant Application* course held in New Orleans on October 24.

F. Evaluation and Feedback

Ms. Kelly, Ms. Wescott, Mr. Vogh and Ms. Yancey attended the *Strategies for Improving and Evaluating Library Outreach Programs* class at NLM on October 11.

II. Outreach

A. Outreach to Health Professionals

Continuing Subcontracts:

Mercer University School of Medicine–Outreach Evaluation Study

[Final] Selected 8 rural hospitals in Georgia, 4 GaIN members and 4 non-members, each with an AHEC affiliation and each participating in an NLM Information Access Grant. None had a full time library staff or a professional librarian. Each hospital agreed to designate 6 persons to participate in the study. Loosely structured small group interviews were conducted with 52 health care workers. Each participant was asked to read a scenario and think about how they would seek information about the problem today, how they would have handled it 5 years ago and how they think they'd handle it 5 years hence. Each session was recorded and transcribed verbatim. Although each group offered unique observations, they all agreed that they valued access to information, had an interest in and need for computer and Internet training, there were shared barriers to Internet access, and they had misinformation about the capabilities and limitations of computers and the Internet. There were differences in approached to information access between the hospitals with access to outreach services and those without. Those with outreach services named their site contact as part of their routine strategy for locating information were aware of information technology and access tools, sought information for daily practice, and used colleagues for information, not drug representatives. The conclusions drawn from the study show that the key components to a successful outreach information program are: availability of electronic resources and delivery; easy, rapid, interactive access to reliable information; supportive training; information structured to be clinically relevant; reasonable cost; interface with other systems; tailored to the information needs of each institution; and tied to strong local site contact.

A paper on the project was given at the MLA annual meeting in Philadelphia in 1998.

Vanderbilt University: Public Health Power Information Users: A Model for Overcoming Knowledge Fade

<http://www.mc.vanderbilt.edu/publichealth/>

[Final] Two Power Information Users (PIUs) were identified to observe during the project period. Both were members of the Limited English Proficiency Task Force (LEP), had intermediate computer skills and were adept in their own electronic environment but novices in the information universe. A detailed training plan was formulated for each, covering a wide variety of resources. During the project period, 12 electronic assistance

requests were received through the TTPH website and 153 Loansome Doc articles were filled (32 for the PIUs.) The evaluation findings show that the PIUs searched, retrieved and synthesized over 75 unique journal articles and documents to assist the LIP Task Force to create a state plan during the project period. They also downloaded and shared electronic documents with a variety of staff outside the task force for work products in other project areas. A brief explanation of the project was published in the *Hypothesis* research newsletter and an abstract on the project has been submitted for the 2002 MLA annual meeting.

Upper Savannah AHEC: Information Access for Public Health Professionals

No report was received in time for this report.

Mercer University–PHOENIX Project

<http://168.17.205.219/phoenix/>

[Quarterly] They completed five classes during this period. The classes were well received. Sixty-nine individuals were trained in the sessions. One of the graduate school public health syllabi was adapted into a web-based module. They are planning to distribute announcements about the online tutorial. They reversed the baseline survey and plan to distribute it to the public health offices shortly.

[Final] Final analysis of the post-project survey is occurring. The final report will be submitted in the next quarter.

Southern Regional AHEC–Southern Regional Information Access for Public Health Professionals

<http://publichealth.southernregionalahec.org/healthdepartment.htm>

<http://publichealth.southernregionalahec.org/InformationResources.htm>

[Quarter 12] Created 5 new email accounts for staff at Cumberland County Health Department. Set up ftp accounts for each of the nine counties and provided training on how to use it. Concentrated on the website development and provided training on the Dreamweaver software.

[Final] Equipment was provided and Internet access installed at nine county public health departments. A total of 63 training sessions were held in the nine counties. Training was given on both basic and medical Internet skills, including instruction on the use of PubMed, Grateful Med, and Loansome Doc. Although less than 20% of the respondents indicated they currently use these resources regularly, their use (with the exception of ASTHO) more than doubled over the course of the project. Though six participants signed up for Loansome DOC, no documents were requested.

A regional web site was developed at the following address:

<http://publichealth.southernregionalahec.org/>. The site contains links to each of the counties and Southern Regional AHEC, information about the project and its sponsoring agencies, and links to other health information resources. By the end of the project eight

of the nine counties had their own web pages on the server, in varying stages of development. The other department opted to attach themselves to their county website.

Over 70% of respondents either agreed or strongly agreed that this project had a positive impact on their work. Most (70.6%) of those who disagreed had not used the Internet in their work.

George Washington University–PARTNERS: Primary Care Access to Resources, Training, Networks, Education, and Research Services

<http://www.gwumc.edu/partners/index.htm>

[Final] Provided computer equipment, electronic resources and training to the twelve of the thirteen health centers that comprise the Non-Profit Clinic Consortium in Washington, DC. Developed a website, made 66 visits to the clinic sites, and completed training sessions with clinic staff members and clients at 11 sites. Five workshop topics were presented with 62 workers attended training at Himmelfarb Library and 146 staff meetings attended the locally held sessions. Lomesome Doc services were offered and 21 articles were requested. They developed promotional materials including a brochure in English and Spanish and used a project listserv to communicate. An MPH student conducted a final evaluation to assess the adoption of the PARTNERS project. She hypothesized that clinics using models that involved staff will have a greater level of participation and adoption and staff will adopt information seeking behaviors if they had appropriate resources and training.

Maryland Department of Health and Mental Hygiene

[Final] Purchased video-conferencing equipment for four Maryland County Health Departments. Established a representative Health Officer advisory committee that recommended sites for installing the video-conferencing equipment. State and local Health Department staffs were trained in the proper use of the equipment. As a result of this project, new partnerships for distance education were formed with the University of Maryland at College Park, the National Guard, The Maryland Emergency Management Agency and The Maryland Institute for Emergency Medical Services Systems. Another benefit has been the ability to connect diverse Public Health workforce representatives throughout the state to both the information technology and public health leadership meetings held on a monthly basis. Many public health professionals had never participated in these meetings prior to the acquisition of the video-conferencing equipment. This equipment will be used in the future for administrative, technical, information technology, NLM system, and public health content training.

New Subcontracts:

University of Florida

[Quarter 1] Developed and distributed a baseline survey to fourteen county health departments and three community health centers. The survey had been reviewed and approved by the University of Florida Institutional Review Board. Met with staffers from the Big Bend AHEC to review the project. They have been unable to complete all the tasks that they set out to do because of staff shortage. Another problem encountered is a low return rate for the surveys. They presented “Internet and Public Health Websites” at

the Florida Department of Health's First Annual Quality Management Showcase. They produced handouts to give to new University of Florida Master of Public Health Students.

B. Consumer Health Services

Held monthly teleconferences with participants in the prescription pad pilot project to share ideas, discuss project progress, and receive updates on deadlines.

Continuing Subcontracts:

Halifax Medical Center -Access to Health Information for the Public

[7th quarter] This final quarter, the principal investigator notes that three of the libraries plan to continue to present healthcare on the Internet programs, and that MEDLINEplus has become a standard at the reference desks. Also, MEDLINEplus has replaced a commercial site on the hospital web site for consumer health information.

[Final Report] A total of 43 librarians and 240 members of the general public were trained on how to find reliable healthcare information. A poster presentation was given at Florida Library Association. This project strengthened the relationships between the hospital and public libraries.

Western Maryland AHEC - Western Maryland InfoHealth

<http://www.health.allconet.org>

[6th Quarter] These two quarters, the focus was on planning and implementing follow-up training sessions, hosting a site visit by RML staff, and maintaining and revising the website. The website now includes 913 posted links and 12 digitized brochures. They have had more than 589 accesses. The website has been submitted for Bobby and Health On the Net compliance consideration. Four follow-up training sessions were held with a total of 30 participants. Thirteen more online needs assessments were added, for a total of 129 in the database. There were an additional 27 Lonesome Doc requests this quarter, for a total of 158 requests directly related to the project. An article for *Maryland Care* was written about the website. The website was featured at a health fair on April 21.

[Final Report] The target audience of this project was librarians, service providers, and parish nurses in three counties. Fifty-seven received initial training, and 38 received follow-up training. WMAHEC provided one exhibit featuring the website for a health fair. The project website went live in early December 2000. By the end of the project it is providing 913 links locally available health resources and 12 full-text brochures. The website has been accessed 614 times to date. It has been sent for analysis of accessibility to Bobby and Health on the Net for their approval. Websites were added after consortium members analyzed them for content, reliability, authenticity, currency, and usefulness. The website will continue to be maintained after the subcontract period is over. WMAHEC received a total of 177 information requests (Lonesome Doc and other) from previously unserved patrons as a result of this project. The project director reports that this project represents the first direct collaboration on information services with community service providers.

University of Alabama Birmingham–Health InfoNet of Jefferson County

<http://www.healthinfonet.org>

[July 2001 – August 2001] Have unveiled the new website, and publicized its new address. A site for Spanish language resources was added, and the search for someone to translate the actual HealthInfoNet webpage has begun. UAB has purchased ads, magnets, and pencils with the new address. Further funds were used to print additional brochures with the updated URL, and to change a banner on the display. They have registered to exhibit at the Southern Women’s Show in Birmingham in October, and exhibited at the UAB School of Nursing Senior Nursing Health Fair in July. The UAB director of public relations curriculum is planning to provide a student marketing communications group to work on a marketing plan for www.healthinfonet.org.

[Final Report] Trained 35 librarians and staff. To increase visibility of the project website, exhibited at thirteen exhibits. The website was revised and changed URL to www.healthinfonet.org. It will be maintained after the contract when the funding for the web site developer ends. Participating libraries agreed to keep statistics on health topics requested. They experienced an increase in consumer health related questions, an increase in patron calls concerning the project, and an increase in visibility.

University of North Carolina–North Carolina Health Information Online

[July 2001- August 2001] No activity to report

[Final Report] One exhibit was held at the 9th Annual Healthy Carolinians Conference. This project enabled UNC to form partnerships with public librarians and health educators. The public library staff was tapped for their expertise in medical referral. A needs assessment was conducted with public libraries and older adults. A steering committee and an advisory committee were appointed. A proposed selection policy was developed. Vocabularies were evaluated. The file structure for MEDLINEplus was evaluated to see how local information could be added. Work on a test database occurred. It was determined that there would be a “use local” feature on MEDLINEplus, as well as a way to search the state-specific information independent of MEDLINEplus.

Medical University of South Carolina–Healthy South Carolina Gateway

<http://gateway.library.musc.edu>

[Quarter 7] Fifteen training sessions were held at county libraries that had not attended the previous training. Pre- and post- tests were evaluated. A plan to maintain the site beyond the end of the project was developed.

[Final Report] During the project, seventy-six public librarians in all forty counties in South Carolina were trained. Two exhibits occurred. A project website was developed and will be maintained. In late winter with funds from the Duke Endowment, a newly expanded consumer health website, Hands-on-Health (<http://www.hohsc.org>) will be launched. Partnerships with Charleston County Library and South Carolina State Library have grown.

Emory University - Access to Health Information for the Public

<http://home.mindspring.com/~accesshealth/>

Awaiting receipt of the final quarter and final reports.

Mountain AHEC - Access to Electronic Health Information for the Public

[Final Report] Training occurred at 11 sites in nine counties. Eleven training sessions were held for 97 people. This included 43 librarians and 54 members of the community coalition or public health workers.

Eastern Shore Regional Library–SHIP Project

[Final Report] 15 Eastern Shore librarians attended full day training sessions. Publicity materials were ordered, including magnets, paper, display holders, and other equipment. The project was renamed from SHIP to AHA! Access Health Answers. Website is under development and will be completed and promoted to Eastern Shore libraries. Project manager feels the scope of this project was too large for the time available to complete it.

University of Mississippi–Consumer Health Education Project

<http://chec.library.umc.edu>

[Quarterly] The CHEC librarian Rama Vishranathan returned from maternity leave. Completed four training sessions for volunteers. Continued to add materials to the collection. During the quarter, 6 sessions were held at the Mid-Mississippi Regional Library System and Jackson Hinds Public Library System. 22 librarians and nine support staff were trained.

[Final Report] Opened two consumer health centers – one in the Jackson Medical Mall and one at the Lexington Hospital. Purchased a collection of monograph items, pamphlets and videos for both. A total of 335 questions were answered using information found in the collection. Provided training for volunteer staff and librarians and support staff at two regional public library systems. 224 received training. CHEC participated in a Health Fair at the Jackson Medical Mall as part of the activities to dedicate the Jackson Medical Mall Thad Cochran Center. Developed the CHEC website that give access to electronic resources, pamphlets and online library catalogs. It will be maintained at regular intervals in the future. Posters and bookmarks were designed to promote the CHEC centers and the website. Overall response of clients using the Center has been positive.

University of West Virginia–Expanding Information Access in Rural West Virginia Project

<http://consult.hsc.wvu.edu/mtl>

[Quarterly] Exhibited at the West Virginia state fair in August using the mobile training lab and promoted MEDLINEplus. There were communications issues and no live demonstrations were done. Training has been delayed due to staff changes and scheduling conflicts. Post-funding activities include: a presentation resources at the WV Rural Health Education Partnerships Development Day in September highlighting NLM's resources and training for three community groups.

[Final Report] Purchased the laptop computers and other equipment needed for the mobile training lab. Completed four training sessions at two locations in West Virginia for 78 attendees. Exhibited at two sites. Developed promotional materials including a poster and notice on the WV CONSULT website to advertise the training lab. They reported some problems with the satellite equipment and staffing.

New Subcontracts:

East Tennessee State University–Consumer Health Information Service

[Quarter One] Reviewed teaching materials, identified web resources for the planned project web site, and hired a nurse educator, Ms. Ward, to serve as the Consumer Health Information Educator. Ms. Ward held focus groups at two public libraries to help planning training, shadowed the adult services librarian at one participating public library, exhibited at the Tennessee Health Sciences Libraries Association/Tennessee Hospital Library Association meeting, planned the publicity for the project, and attended a training session on Consumer Health Information. The project was publicized in several local media outlets. A brochure and business card to advertise the COML's consumer service and a project web site are under development.

UTMC –Knoxville staff contacted local public librarians in Blount and Knox counties to offer training. Outlines for consumer and librarian classes were designed. Included discussion of ClinicalTrails.gov in database classes taught to medical residents, demonstrated it at the National Medical Librarians month open house and taught a class at Knox County Public. Submitted a training the trainer and consumer health class to the Tennessee Library Association Program subcommittee and both were accepted. Plan to exhibit at the Tennessee Hospital Association meeting in November. Knox County Public Library ordered 40 interlibrary loans for consumers from UTMC. There is interest in the MLA consumer health librarian credentialing program by local librarians. Problems: The Tennessee Resource Center lost its state funding and can no longer support local libraries. Libraries must send directly to ETSU and UTMC for interlibrary loans

George Washington University- PARTNERS for Consumer Health II

<http://www.gwumc.edu/partners/index.htm>

[Quarter 1] Four additional communities were added to the project, and four new computers and printers were ordered. Seventy site visits were made between June and the end of October, representing 134 hours, and visits with 373 people. Website development continues with the desire to capture clients' stories of recovery and survival to be added. New resources added to the website include GED preparation, AIDS resources, immigration legal support, and information on children and families. GWU exhibited at a men's health fair. Presentations were made at four staff meetings, to a total of 78 people. A presentation about the project was made at the annual meeting of the American Public Health Association.

University of Maryland, Baltimore–Health Outreach to Faith Communities through a Parish Nurse Program

[Quarter 2] The design, finalization, and distribution of a needs assessment occurred this quarter. Seventeen parish nurse coordinators agreed to participate, and 412 survey

packets were mailed to parish nurses. Twenty-one responses were received from the web survey, and 85 to the mailed survey. Development of the website continued. Three training sessions were held for seven nurses on September 8, fifty nurses on September 29, and nine consumers on October 7.

University of Virginia–Partnership for Cancer Information

[Quarter 1] Selection of a program coordinator has begun.

C. Training

a. NLM Systems

PubMed sessions:

August 9 – AHRQ, Rockville MD for 8 attendees

August 22 - Marshall University, Huntington, WV for 6 attendees

August 23 - Mildred Mitchell Bateman, Huntington, WV for 7 attendees

September 17 - VA Hospital, Nashville, TN for 9 attendees

October 3 – AAFP, Atlanta, GA for 3 attendees

October 16 - National Research Center for Bioethical Studies Library, Washington DC for 23 attendees

October 28 – Southern Chapter/MLA, New Orleans, LA for 7 attendees

MEDLINEplus sessions:

September 21 – THYCa, Chevy Chase, MD for 15 attendees

b. Internet/Web

September 21 - Super Searcher class - Mississippi Biomedical Consortium, Raymond, MS for 16 attendees

October 6 - Health Resources on the Internet - American Academy of Family Physicians, Atlanta, GA for 8 attendees

October 25 -Super Searcher class – Southern Chapter/MLA, New Orleans, LA for 18 attendees

c. Other

October 19 - *Finding Medical Information with Your Library Users* - Virginia Library Association's annual meeting, Richmond, VA for 55 attendees

October 19 - *Library Partnerships: Examples of Working Together* -Virginia Library Association's annual meeting, Richmond, VA for 45 attendees

Power Point presentations of each class were mounted on the VLA website for further reference for attendees.

D. Exhibits

Exhibits this quarter included:

September 12-13, North Carolina Public Health Association, Winston-Salem, NC (staffed by Northwest AHEC)

September 23, Walter Reed Army Medical Center Reserves, Washington, DC

September 27 –30, Southern Women’s Conference, Orlando, FL
October 3-5, North Carolina Library Association meeting, Winston-Salem, NC
October 4-6, American Academy of Family Physicians Atlanta, GA
October 17, West Virginia Rural Health Association’s annual meeting (staffed by Edward Dzierak, the director of the health sciences library at Marshall University)
October 18, Mid-Atlantic Chapter of the Medical Library Association (MLA) meeting, Ocean City, MD
October 18-20, Virginia Library Association Annual Meeting, Richmond VA (staffed by Barbara Wright, Lorraine Sitler)
October 25-27, MLA Triple Chapter meeting, New Orleans, LA

Miss Yancey assisted Rose Foster in the National Library of Medicine booth at the annual meeting of the National Medical Association in Nashville, TN, on August 5-8.

Working with Cynthia Henderson, the associate director of the Multi-Media Center at Morehouse School of Medicine, Miss Yancey submitted a program proposal for the annual meeting of the Black Caucus of the American Library Association (BCALA).

Impediments:

Several exhibiting activities were cancelled due to airline problems. We did not attend the Emergency Nurses Association meeting in Orlando and the Mississippi Public Health Association meeting in Biloxi.

E. Technology Awareness

No activity to report.

F. Library Improvement

On September 18, Ms. Allcock and Ms. Kelly visited Johns Hopkins Bayview Hospital in support of their library improvement project. We met with project staff - Susan Davis, Director of Public Relations; Gayle Adams, Director of Community Relations; Linda Gorman, Director of the Harrison Medical Library; and Carol Brown, R.N. CNS Patient Education - and viewed the area where the library will be housed.

Mildred Mitchell Bateman Hospital

Ms. Gail Kelly reports that the library is fully operational. The journal collection is growing and library services are being publicized throughout the hospital. Marshall University staff has been helpful in demonstrating NLM systems and in providing interlibrary loan services. Ms. Yancey provided 3 training session in August. Ms. Kelly will attend NLM training at NLM in September. Final report for the project is attached.

Washington County Public Library

Two computers were placed in the Washington County Hospital Medical Library. Access is available to NLM resources, Alabama virtual library, numerous journals and email. A staff member from the public library is on site at least 10 hours per week. Library services were promoted through meetings with hospital personnel and the Southmed regional medical network, telephone conversations with the public and invitations to

patients and their families. Group training was provided previously and no interlibrary loans were requested. Used a notebook for comments/suggestions/complaints from library users. Final report for the project is attached.

Children's and Women's Hospital Library (University of South Alabama)

The new library opened for service in mid-December, 2000. Five workstations were purchased with project funds. Staff has been hired to work in the library. Librarians from the Biomedical Library have been assigned departments to which they serve as liaisons and will provide training in the library's conference room after the project period. All document delivery is handled through the Biomedical Library but requests from the hospital collection are photocopied onsite and provided to other USA campuses. A notebook for comments/suggestions/complaints is available to library users. A final report for the project is attached.

Columbus Regional Healthcare System - Marion County Outreach Center

[Quarter 1 April-July] Team meetings were held with all the project partners. Quotes were obtained for equipment and connections at the center. Librarians began building the curriculum for the training program and developing a manual. 2 training sessions were held for 48 attendees. Report is attached. Awaiting the final report.

Miss Yancey spoke to Sela Schneider at Governor Juan Luis Hospital about applying for library improvement funds.

G. Connections

No activity to report.

III. Staffing

Interviewed candidates for the outreach coordinator position. An offer was made to and accepted by J. Dale Prince who will join the staff on January 1, 2002.

Upgraded the Administrative Aide position to Information Technology Support Assistant. Candidates were interviewed and Colette Becker was chosen to fill the position.

Ms. Kelly served as a reviewer of NLM's Specialized Information Services' minority health outreach project proposals.